

Secure phone payments made simple



# Secure Virtual Terminal

Ideal for businesses of any size that want to take card payments securely and efficiently during customer calls from wherever your staff work – office, home or hot desk.

## Three reasons to use Secure Virtual Terminal

### Efficient

Take any type of payment – instant, recurring, reserves, etc. – during calls. Intuitive for customers, effortless for staff

### Secure

Remove the risks and costs of old-gen approaches such as DTMF masking, pause-and-resume, without compromising customer experience

### Compliant

Comply with payment-card industry standards (PCI DSS) and avoid potential fines and payment surcharges, without restricting how and where your staff work

Customer uses their phone keypad to submit card details during your call



- ✓ You no longer see or hear card details, but can still track submission, verification and authorization
- ✓ Customer remains in touch throughout
- ✓ Simple automated process; no training needed

## Is your virtual or POS terminal SECURE?

If your customers are reading their card details to you over the phone, your terminal is not a secure virtual terminal and your business could be liable for fines for failing to comply with payment security standards ([PCI DSS](#)), and privacy laws like [CCPA](#) and [GDPR](#).





## Features at a glance

### Customer-data protection and PCI DSS compliance made easy

No need change how or where you work — Paytia abstracts your business from PCI DSS requirements

Simple to use and setup — intuitive for seller and buyer; no impact on calling experience; deploy in minutes

Works with existing telephony

### Take any type of payment during customer calls

Process payments direct to your merchant account(s) — Paytia is integrated to all leading payment providers

Take any type of payment — one-time, recurring or reserves, or pay-later — in the currency of your choice

Supports advanced address verification and Strong Customer Authentication (SCA)

### Adapt to suit the way you work

Customise the payment and order information you collect when taking a payment

Search and export transaction history; receive scheduled reports and alerts

Post transaction details and notifications to your commerce, accounting, or any other business application using Paytia's APIs

To see Secure Virtual Terminal in action and to find out just how easy it is to protect your customers and your business, visit [paytia.com](https://paytia.com).

## Delight your customers, **never miss a sale**

**Secure Virtual Terminal** is part of an integrated suite of Paytia solutions that enable you to take payments securely anywhere, anytime, whatever the size of your business — from owner operator to international contact center.

Contact us to find out more about how Paytia can help you reinforce customer trust, comply PCI DSS and grow your business:

Visit [Paytia.com](https://paytia.com).

Or email us at [sales@paytia.com](mailto:sales@paytia.com)

### At your desk

Secure Virtual Terminal



### On the move

Keyphone



### Asleep

Auto-payments



### Pay later

Link-to-Pay

